



Mobile by FluidOne

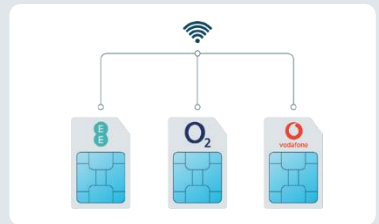
At FluidOne our vision our vision is to be Number One for Connected Cloud solutions, with this in mind our Mobile Flex proposition builds on our already extensive fixed networking capabilities via our network, Platform One. We design our solutions with agility and business continuity at the core.

Our mobility solutions, whether it be corporate fleets or IoT estates, have the ability to switch carrier at any stage as we believe our customers should always have choice. Coverage is vital and improving all the time with some areas improving quicker than others. With FluidOne delivering you a single commercial agreement, you have access to multiple networks meaning that quality coverage is always available.

Mobile Flex by FluidOne

MobileFlex is designed to offer your business choice, agility and contractual comfort. Our true co-terminus agreements mean no complicated agreements.

We partner with Vodafone, EE and O2 to offer a cost effective, tailored made choice of solutions to support your employee's individual needs with the best connectivity for their role and location.



Key Features & Benefits

- EE, Vodafone and O2 Networks
- Co-Terminus Service
- Ability to change network during the term without penalty
- Bespoke data plans designed to meet variable consumption
- Cost Management – monthly tariff reviews and the ability to change price plans based on usage
- One Portal, One Agreement, One Helpdesk, Three networks



True Co-Terminus Agreements

No complicated contracts. Whether you add users or change networks during the agreement, your contract end date remains the same

Cost Management

Real-time reporting provides a layer of protection against data shock and out of bundle charges

Network Flexibility

Switch networks at any point without costs or fuss

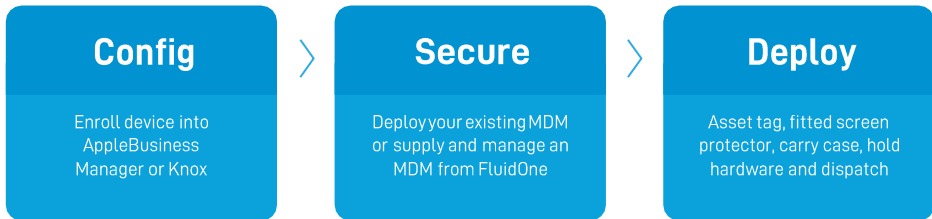
Dash – Management

Our ticket management, orders and requests are all visible in our portal

Config - Secure - Deploy

Our Managed Mobile offering means we can help our clients become more efficient in deployment of smartphones and tablets without compromising Security. Our skilled helpdesk engineers will provide a configure, secure and deploy service means devices are enrolled for asset management, secured with your choice of MDM, and deployed nationwide with screen protectors and cases. All this offers you zero touch deployment.

We worked as an extension of your helpdesk, our ability to integrate with your processes and systems allows you to concentrate on strategic business decisions and leaving FluidOne to provide end to end managed mobility.



Why FluidOne Mobile?

FluidOne have over 21 years of experience in mobile and in this time, we have built trusted relationships with our customers and vendor partners. We have been successful delivering bespoke managed solutions to mid-market and enterprise customers. Our helpdesk is very experienced and provides a single contact to manage any request whether it be Technical, Billing, Orders, or break fix, we don't pass customers from pillar to post. All of our measures and practices are in place to ensure we can maintain our impressive track record of NPS scoring over 80 at all times.

Our agreements are created to provide commercial and carrier flexibility, with years spent shaping products that offer flexibility. Our solutions and support are designed to help customers who feel neglected by major mobile carriers. Within our target market the traditional carriers have been unable to deliver quality support, we have proven to deliver mobile solutions that achieve the goals our customers strive to achieve.

DASH – Putting you in Control

All of our mobile solutions are combined with our in house developed portal, DASH, in depth reporting, proactive Account Manager and dedicated mobile service desk so that you can be confident you have all you need to efficiently run your mobile fleet. Billing is provided via a marketing leading platform, where you can check on invoices, run reports, drill down into users and usage types.

FluidOne
Connected Cloud Solutions

To find out more call **0207 099 8982**
or visit the website **Fluidone.com**

Why FluidOne



Number One Network

With over 30 carriers and suppliers delivered by our Queen's award-winning network, Platform One, we have the most connected network in the UK.



Top For Customer Satisfaction

Our Net Promoter Score (NPS) of 83 (October 2021) is the highest in UK telecoms. The voice of the customer is at the heart of our business.



Your Trusted Advisor

With solutions across Managed IT, Cloud Managed Services, UCaaS, CCaaS, Cyber Security, Mobile and IoT, each underpinned by the best network, FluidOne can give the best advice to meet your specific requirements.



First For Quality

Our solutions are built on our award-winning software-defined network, Platform One, which boasts 100% core network uptime, and we combine this with best of breed services to ensure resilience for your business.

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